



External Trade



**An instrument to facilitate exports from
developing countries into the European Union**

A service provided by the European Commission

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Contents

- **Introduction to the Export Helpdesk**
- **Advantages offered by the Helpdesk to exporters from developing countries (DCs)**
- **Online interactive visit**

What is the Helpdesk?

- **An internet database**
- **An online service**
- **A contact platform for industries**

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Advantages of the Helpdesk

- **Free of charge**
- **Interactive**
- **User-friendly**



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Online interactive visit

<http://exporthelp.europa.eu/>

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The Helpdesk helps exporters find potential markets within the EU

- **Trade Statistics Section**

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Sections to take full advantage of the EU's preferential trade regimes:

- **Import Tariffs Section**

Sections to take full advantage of the EU's preferential trade regimes:

- **Customs Documents Section**

Sections to take full advantage of the EU's preferential trade regimes:

- **Rules of Origin Section**

Latest Section: Requirements and Taxes

- Section on the specific requirements of the EU and the Member States applicable to the import of products originating from a third country
- Section on internal taxes applicable to products



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The Helpdesk helps exporters find trade partners and contacts in the EU

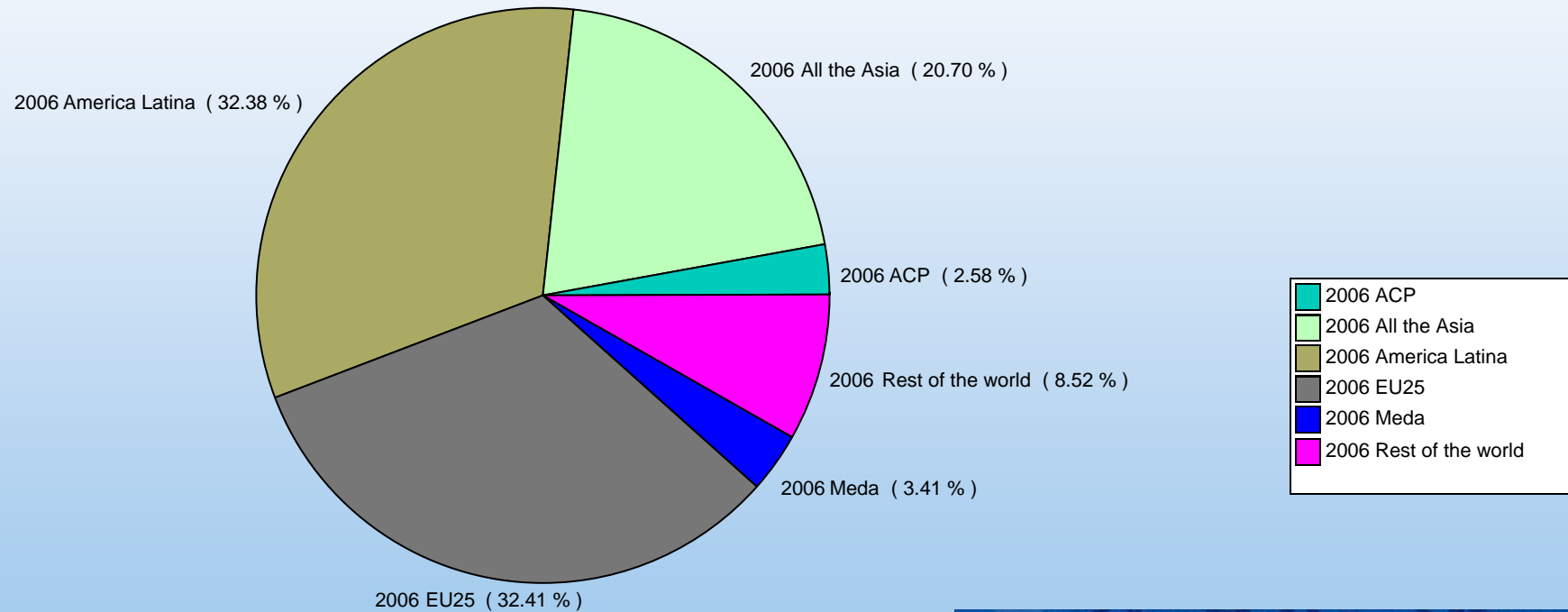
- **Market Place Section**
- **Links Section**

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Possibility of lodging a detailed information request

- **Contact Section**

EH page requests 2006





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How to contact the Export Helpdesk?

Internet page: <http://exporthelp.europa.eu/>

E-mail: exporthelp@ec.europa.eu

Fax: +32-2-296.73.93

Mail address:

European Commission – DG Trade

Market Access Unit (G.1)

Brussels 1049 - BE

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<http://exporthelp.europa.eu/>

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